

## Complaint form

If you receive a defect or improper product from us you have the right to make a complaint. To do so, just follow the steps:

1. Fill out the form below.
2. If possible, take a picture of the defect product.
3. Send an e-mail to [help@maurten.com](mailto:help@maurten.com) with the form and the image/images attached.
4. Within 2 working days you will hear from Maurten regarding your complaint.

### Contacts Maurten

Maurten AB
Arvid Wallgrens Backe 20
413 46 Gothenburg
<a href="mailto:help@maurten.com">help@maurten.com</a>

### Your contacts

Name
Address
Address
Zip code/City/State
Country
E-mail
Phone incl country suffix (ex. +46)

### Complaint details

Order number
Batch number (printed on the back of the sachet)
Please describe why you want to make a complaint

We are always doing our best to deliver the highest quality products to our customers. Hence, your feedback is very important to us. We would like to ask for permission to contact you in order to assure the quality of our products?

Yes, Maurten can call me regarding my complaint.

No, I do not want Maurten to call me.

### Date when complaint was made

Date
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